

Safe Harbor

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- 1 COVID Impact & Current Situation
- 2 Q4 & FY20 Results Summary
- 3 Way Forward
- 4 Financials





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COVID proliferated at a fast pace in Q4

Mar first half

Sharp reduction of footfalls in multiple geographies

Business almost at standstill - stores and warehouses shutdown

Mid-Mar onwards

Mid-May onwards

Gradual opening of stores and warehouses





Q4 performance severely impacted

Sales

- ▶ B2C sales: SSSG tracking at +4% for Jan and Feb, dropped to -57% in March
- ➤ B2B billing: Confirmed orders could not be executed due to COVID related disruption



Working Capital

- Inventory build-up due to loss in sales
- Cash collection dried-up

Profitability

- Loss of sales impacted gross margins
- Limited time to address fixed costs in Q4 FY'20
- COVID related provisions booked as per prudent view









Situation update: gradual recovery underway; business backed by strong cash reserves of ~150 crores and unutilized bank limit of 35 crores as on date

Stores Unlocking

- → ~375 EBOS, ~1300 LFS doors and 2/3rd MBO counters operational
- Areas less impacted by COVID ahead on normalization curve

Operations

- Office, warehouses and third party manufacturing units gradually scaling up
- Non-NCR manufacturing units scaling faster



Offline Sales

- Lower footfalls but higher conversion and bill values
- ➤ B2C sales tracking around 40% of pre-Covid days¹

Online Sales

- Deliveries commenced in most pin-codes for own & partner sites
- Overall sales tracking at 100%+ of pre-COVID levels. Own website tracking at 1.5X of pre-COVID sales







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Q4 FY20 vs Q4 FY19 Comparable*

Q4 FY20

Amount Crores	Q4 FY20 Normalized for COVID	Q4 FY20	Q4 FY19
Revenue	322	219	291
EBITDA	45	-27	42
PAT	27	-36	26
Revenue Growth (%)	+11%	-25%	
EBITDA Growth (%)	+8%	-165%	

% to Revenue	Q4 FY20 Normalized for COVID	Q4 FY20	Q4 FY19
EBITDA	14%	-12%	4%
PAT	8%	-16%	9%

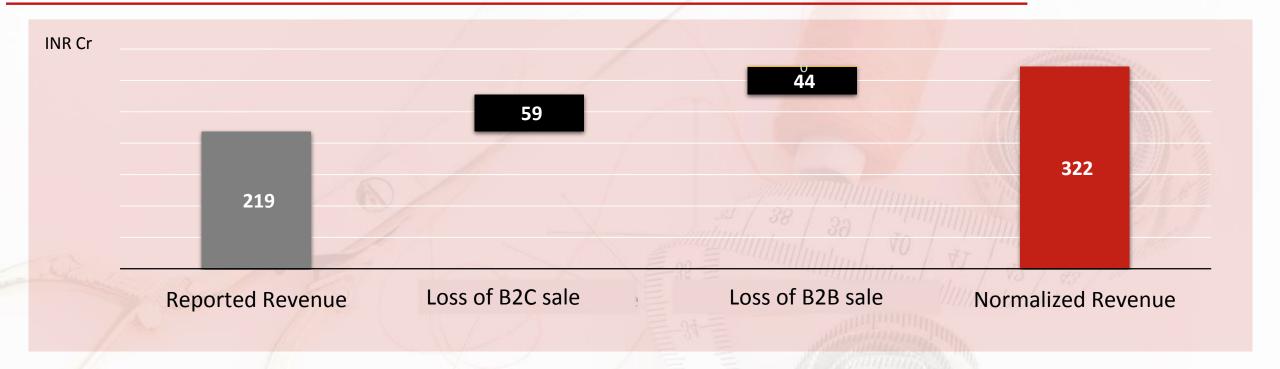
Normalized scenario factors in estimated loss of sales, margins and additional provisions on account of COVID







Q4 Normalised Revenue without COVID impact



Under a normalized scenario, estimated sales would have been higher by ~103 crores

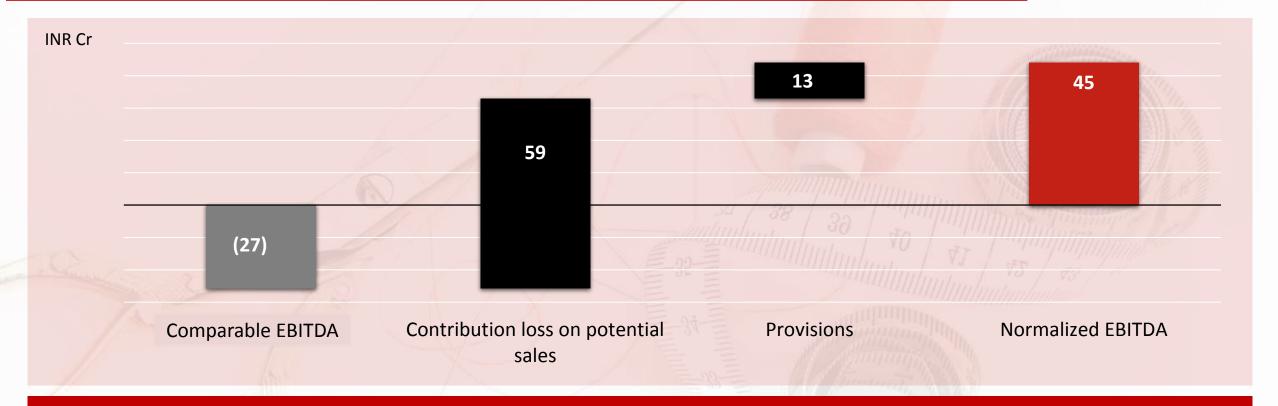
- SSSG tracking at +4% in Jan / Feb, extended to March
- Assumed completion of confirmed orders in hand and goods in transit for B2B billing to Online, MBO and franchisee partners







Q4 Normalised EBITDA without COVID impact



- Contribution loss on delta normalized sales: gross margin loss directly flowed into EBITDA
- Continuing with conservative financial approach, additional provisions have been created for store closures/impairment, bad debts and additional dormancy on unsold inventory





Full year FY20 vs FY 19 Comparable*

Full Year FY20

Amount Crores	FY20 Normalized for COVID	FY20	FY19
Revenue	1252	1149	1148
EBITDA	171	99	184
PAT	108	54	121
Revenue Growth (%)	+9%	+0%	
EBITDA Growth (%)	-7%	-46%	

% to Revenue	FY20 Normalized for COVID	FY20	FY19
EBITDA	14%	9%	16%
PAT	9%	5%	11%

Normalized scenario factors in estimated loss of sales, margins and additional provisions on account of COVID







Q4 & FY20 Highlights: Reported Ind AS 116

Q4 FY20

Amount Cr.	Q4 FY20	Q4 FY19	Growth %
Revenue	219	291	-25%
EBITDA	4	42	-90%
PAT	-24	33	-173%

% to Revenue	Q4 FY20	Q4 FY19
EBITDA	2%	14%
PAT	-11%	11%

Full Year FY20

Amount Cr.	Full Year FY20	Full Year FY19	Growth %
Revenue	1149	1148	+0%
EBITDA	207	184	+13%
PAT	69	131	-47%

% to Revenue	Full Year FY20	Full Year FY19
EBITDA	18%	16%
PAT	6%	11%





Ind AS 116 Q4 & FY20: P&L items impacted

Particulars (INR Million)	Q4 FY20 Comparable	Ind AS 116 impact Q4 FY20	Q4 Reported	Full Year FY20 Comparable	Ind AS 116 impact Full Year FY20	Full Year FY20 Reported
Finance costs	(0.9)	96.0	95.1	7.2	374.7	381.9
Depreciation and amortisation	90.0	222.8	312.8	261.4	770.1	1,031.5
Rent expenses	309.1	(247.2)	61.9	1,224.0	(998.1)	225.8
Interest Income	-	35.8	35.8		35.8	35.8
Lease liability written back	-	28.4	28.4	_	52.6	52.6
Profit before tax (decrease)		(7.3)			(58.3)	



Leading home grown brands



PREMIUM FUSION WEAR

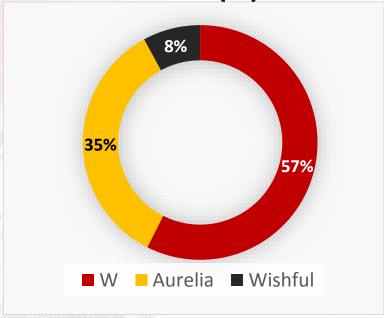


CONTEMPORARY ETHNIC WEAR



PREMIUM OCCASION WEAR

Share of Brands (%) Q4 FY20



Brand Wise Growth

Brands	Q4 FY20
W	-25%
Aurelia	-31%
Wishful	-22%



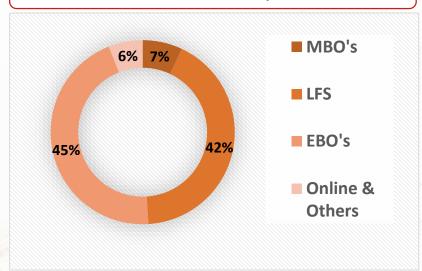






Q4 Channel wise performance

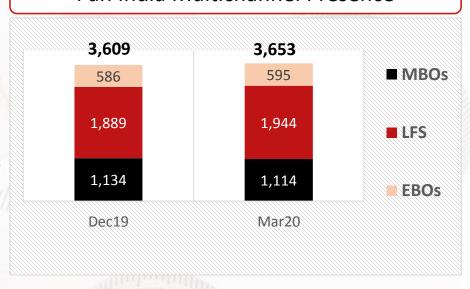
Channel Wise Revenue Split – Q4 FY20



Channel wise growth	Q4 FY20
EBOs	-23%
LFS	-14%
Online	-52%
MBOs	-45%

SSSG 4% for Jan/Feb, -57% for March

Pan India Multichannel Presence



# of EBOs	As of Mar 20	Q4 openings
W	347	4
Aurelia	242	4
Wishful	5	
Elleven	1	1
Total	595	9







Working Capital

			THE CONTRACT OF THE PROPERTY O
Particulars	Mar 20	Sep 19	Mar 19
Debtors	1,756	2,162	1,807
Inventory	3,302	3,012	2,741
Payables	(1,223)	(1,207)	(1,150)
Total Working Capital m INR	3,835	3,967	3,398
Debtors	56	65	57
Inventory	105	90	87
Payables	(39)	(36)	(37)
Working Capital Days	122	120	107



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Preserve the strength of balance sheet and focus on FY21 exit run-rate metrics

Continue Consumer Engagement

Continue to be top-of-mind recall for consumers through digital engagement and sales channels

Strengthen Balance Sheet

Conserve cash and optimize inventory to preserve strength of balance sheet without losing ability to scale-up

Build Organization Resilience

Leverage technology for enhancing organization capabilities including responsive supply chain and better consumer experience

Optimize Cost Structure

Reset the fixed costs as per evolving situation by leveraging structural flexibilities

Adopt zero-based approach for all variable costs

Levera organi responsibility Focus Areas Areas

Seize Opportunities

Leverage market opportunities emerging due to COVID impact for creating long-term growth runways









1. Cost Controls: Significant savings realized in all key cost heads

Rentals & CAM

- Given Strong relationships with landlords, waivers / concessions achieved in majority of store network. Discussions progressing well for rest of stores
- Initiated rationalization exercise for unsustainable stores with high rents including closures and consolidation between brands

Salaries

- Tiered salary reduction implemented across the organization
- Staff count rationalisation underway by optimizing staff between brands at EBOs and LFS doors
- Aligning staff costs by location as per expected sales

Marketing

- Complete stop on ATL / BTL, focused on sales linked marketing spends
- Minimized digital marketing to just back online sales focused performance spends
- Maximizing social media and direct communication platforms to engage customers

Overheads

- Zero based budgeting approach for cost optimization in all overheads; Minimize all discretionary spends
- Renegotiated key costs such as warehouse rents and retainers contracts
- Optimize costs by leveraging technology







2. Cash conservation: Reduce working capital and minimize capex

Strong balance sheet to tide over the crisis: ~150 crores in cash and 35 crores unutilised bank limits as on date

Responsive **Inventory Supply Chain Creditors Optimization CAPEX** > High quality, fungible Growing share of range Utilize contracted Minimize new stores produced through credit period to the inventory – strong asset opening apart from the ones in pipeline **Express Replenishment** offering flexibility of maximum; stop the redeployment as per current policy of early process demand situation payments Minimize purchases for > Handhold and support Closer to season No discretionary the year; reuse existing small vendors capital expenditure product development fabrics and finished cycle wherever necessary goods





3. Customer Engagement: Driving safety, engagement and sales

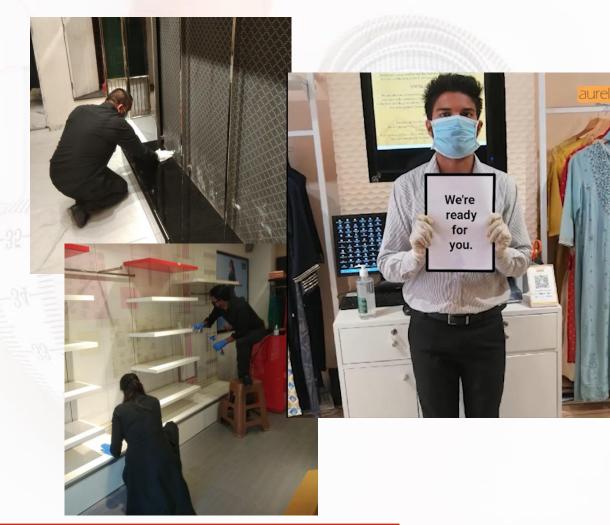
- Health & Safety: Instituted strict protocols for staff and customers at stores
- Digital Communication: Deeper engagement with consumers through social media platforms and direct communication channels
- New Initiatives: Introduced initiatives like Virtual store visits, Catalogue selling and arranging for home deliveries





Health & safety: Ensuring safe shopping experience with strict protocols at the stores











Deeper engagement with consumers through social media platforms and direct communication channels

To all the M's, with Love - W



'W is M, M is W', is for men and women who are working together, having fun together, and empowering each other during the lockdown https://youtu.be/GkfoRyrbi-s

Campaign covered by 13 publications including Brand equity, exchange4media.

The main campaign video generated ~1 Million views on Facebook and ~35k views on Youtube

Camapaign taken forward with a contest asking viewers for their MisW moments - cumulatively reach ~72,000 people







#WforWonderWoman

Celebrating the women who are at home as well as the ones on ground.

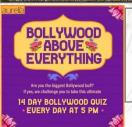


11 WonderWoman featured so far Cumulative reach of ~5 lac already

Consumer Connect



Shop for a cause
Help consumers
donate a garment to
an NGO on every
purchase that during
lock down.



#BollywoodAboveEveryth ing

Bollywood quiz to engage with Aurelia customers

#aureliakurtichallenge
#Fashionhackswithw #DIYvideos
fashion hacks and uses of kurti during Work
from home in a smart way.

*'21 Days Of Awakening'*Awaken to the world during lockdown



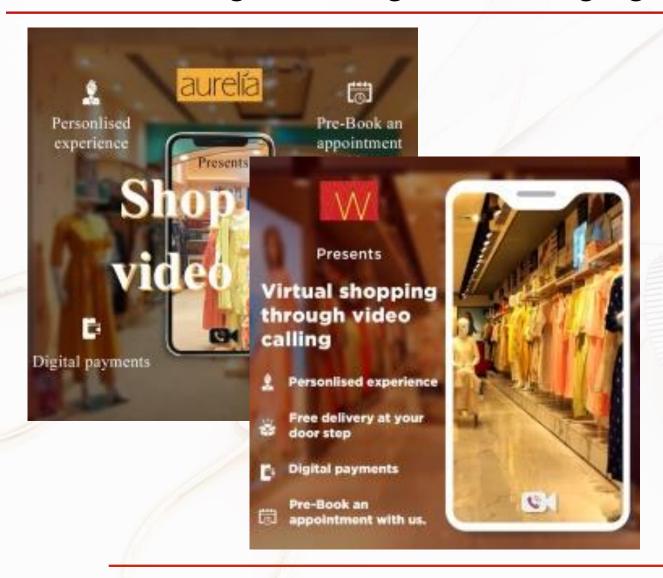


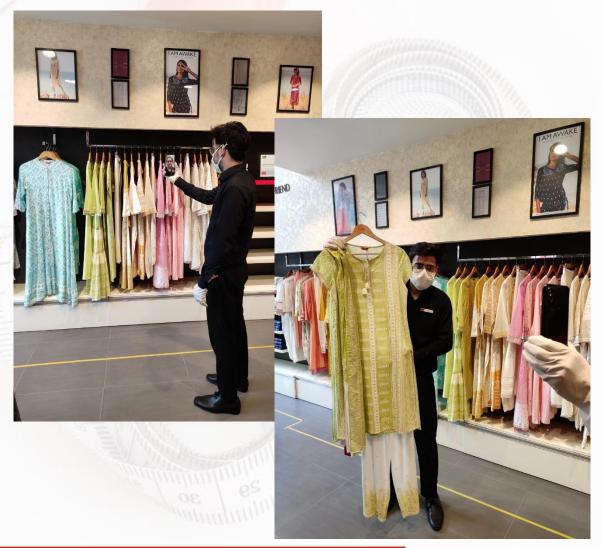






No Contact Shopping: Introduced initiatives like Virtual store visits, Catalogue selling and arranging for home deliveries









4. Leveraging technology to build a nimble, responsive supply chain

Express production process

- ➤ Built a technology enabled, 3week reordering process
 - ✓ Tested the process pre-COVID for a meaningful number of styles
 - ✓ Expanding to a much larger part of business, thereby significantly reducing inventory risk



2 Shorter Thought-to-Shelf cycle

- Moving away from a two-season calendar to a monthly calendar
 - ✓ Will bring inventory closer to the season specific requirements
 - ✓ Reduced business risk and lower inventory requirement

3 Data Science based stock decisions

- Machine learning based inventory optimization:
 - ✓ Automated replenishment process implemented across all brands / categories
 - ✓ Scaling up across all channels







4. Digital / Omni capabilities in place to establish TCNS as the go-to destination for consumers

Online Sales Channels

- Own Brand.com as revenue and brand building channel
 - ✓ Accelerating growth, already at 150% sales of pre-COVID levels

- Marketplace Direct-to-consumer (D2C) model leveraging common pool of inventory
 - ✓ Best-in-class operations. Certified Amazon EDI, Flipkart Gold



Offline Omni Experience

- Endless-aisle capability to enable consumers to receive a product if unavailable in store
 - ✓ Endless aisle operational across the entire EBO network

- Ship-from-Store to leverage store inventory for Online channels
 - ✓ Already functional for select online channels









5. COVID as an Opportunity

Market consolidation

Resetting of market map due to business headwinds impacting the wider industry Acquisition opportunities

Quality assets becoming available at attractive valuations

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Real estate availability

Lock-in favorable long-term leases









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Profit & Loss Statement – Q4 FY20 Reported Numbers

(Rs. in million

		For the quarter ended			For the financial year ended	
	Particulars	March 31, 2020 (Refer note 9)	December 31, 2019 (Unaudited)	March 31, 2019 (Refer note 9)	March 31, 2020 (Audited)	March 31, 2019 (Audited)
1.	Income					// Madellille
	(a) Revenue from operations	2,192.05	3,289.88	2,906.58	11,486.67	11,479.53
	(b) Other income	91.11	71.55	16.45	211.39	75.21
2.	Total income	2,283.16	3,361.43	2,923.03	11,698.06	11,554.74
3.	Expenses	1		20	HHHHHH	
	(a) Cost of materials consumed	1,198.95	1,006.29	1,228.12	4,506.85	4,351.60
	(b) Purchases of stock-in-trade	25.59	33.61	44441111111 ₀₀₁	93.15	/****//////// * ////
	(c) Changes in inventories	(301.79)	20.28	(129.08)	(576.71)	(452.48)
	(d) Employee benefits expense	383.40	415.42	346.20	1,575.90	1,437.74
	(e) Finance costs	95.08	98.93	3.30	381.89	5.14
	(f) Depreciation and amortisation	312.76	248.42	63.35	1,031.51	222.10
	(g) Rent expenses	61.90	57.08	285.28	225.85	1,099.43
1	(h) Selling and distribution expenses	584.90	758.16	553.69	2,690.63	2,387.99
	(i) Other expenses	287.17	320.39	222.61	1,108.36	886.99
4.	Total expenses	2,647.96	2,958.58	2,573.47	11,037.43	9,938.51
5.	Profit before tax (2 - 4)	(364.80)	402.85	349.56	660.63	1,616.23
7.	Total tax expense	(127.06)	(147.41)	22.72	(33.49)	301.88
8.	Net profit after tax for the period (5 - 7)	(237.74)	550.26	326.84	694.12	1,314.35

Balance Sheet as at March 2020 – Assets

Particulars	As at March 31, 2020 (Audited)	As at March 31, 2019 (Audited)
ASSETS		
Non-current assets		
(a) Property, plant and equipment	397.29	535.98
(b) Right of use assets	3,083.64	1
(c) Capital work-in-progress	21.17	2.83
(d) Intangible assets	36.33	56.28
(e) Financial assets - Other financial assets	479.58	508.99
(f) Deferred tax assets (net)	349.70	159.72
(g) Non-current tax assets (net)	455.20	126.02
(h) Other non-current assets	28.93	82.47
Total non-current assets	4,851.85	1,472.29
	VE E	
Current assets	ENE	
(a) Inventories	3,301.90	2,740.83
(b) Financial assets	/ = =	
(i) Investments	1,180.75	1,377.52
(ii) Trade receivables	1,756.20	1,807.25
(iii) Cash and cash equivalents	529.44	215.63
(iv) Bank balances other than (iii) above	2.80	15.24
(v) Other financial assets	37.12	1.05
(c) Other current assets	315.76	229.12
Total current assets	7,123.98	6,386.64
Total assets	11,975.82	7,858.93

Balance Sheet as at March 2020 – Liabilities

(Rs. in	million)
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Particulars	As at March 31, 2020 (Audited)	As at March 31, 2019 (Audited)
EQUITY AND LIABILITIES		
Equity		
(a) Equity share capital	122.95	122.65
(b) Other equity	6,477.04	6,062.97
Total equity	6,599.99	6,185.62
Liabilities	<i></i>	
Non-current liabilities	/	
(a) Financial liabilities	/	
(i) Lease liabilities	2,994.53	,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,
(ii) Other financial liabilities	66.75	60.35
(b) Provisions	122.41	77.98
(d) Other non-current liabilities	4.62	5.80
Total non-current liabilities	3,188.30	144.14
Current liabilities		/
(a) Financial liabilities	= =	aill
(i) Trade payables	34 =	THE STATE OF THE S
(A) MSME	289.78	184.40
(B) Others	933.16	965.57
(ii) Lease liabilities	625.02	E NAY Almo
(iii) Other financial liabilities	76.91	78.97
(b) Provisions	3.04	1.87
(c) Current tax liabilities (net)	57.47	57.47
(d) Other current liabilities	202.14	240.89
Total current liabilities	2,187.53	1,529.18
Total liabilities	5,375.84	1,673.32
Total equity and liabilities	11,975.82	7,858.93

Cash Flow for FY20

	2	(Rs. in million)	
Particulars	For the year ended March 31, 2020	For the year ended March 31, 2019	
A. CASH FLOW FROM OPERATING ACTIVITIES			
Profit before tax	661	1,616	
Adjustments for			
Depreciation and amortisation expense	1,032	222	
Re-measurement of defined benefit plan	(13)	6	
Interest and dividend income	(116)	(49)	
Finance costs	382	5	
Loss on sale of property, plant and equipment	10	13	
Property, plant and equipment written off	18	6	
Allowance for expected credit loss	44	14	
Lease liability written back	(53)	a /a	
Fair valuation of investments	(0)	2	
Share based payments	87	164	
Operating profit before Working Capital Changes	2,051	2,000	
Changes in working capital:			
Adjustments for (increase) / decrease in operating assets:			
Inventories	(561)	(501)	
Trade receivables	7	(251)	
Other financial assets	23	(116)	
Other assets	(62)	96	
Adjustments for increase / (decrease) in operating liabilities:			
Other financial liabilities	4	11	
Other liabilities	(40)	(45)	
Provisions	46	23	
Trade payables	73	6	
Cash generated from operations	1,541	1,222	
Less: Income tax paid (including Tax Deducted at Source)	(266)	(322)	
NET CASH GENERATED BY OPERATING ACTIVITIES (A)	1,275	899	

Cash Flow for FY20

	1	(Rs. in million)
Particulars	For the year ended March 31, 2020	For the year ended March 31, 2019
NET CASH GENERATED BY OPERATING ACTIVITIES (A)	1,275	899
B. CASH FLOWS FROM INVESTING ACTIVITIES		
Capital expenditure on property, plant and equipment (including capital advances)	(289)	(257)
Capital expenditure on intangible assets (including capital		
advances)	(4)	(6)
Proceeds from sale of property, plant and equipment	14	26
Purchase of current investments	(4,603)	(2,597)
Sale of current investments	4,157	1,239
Sale of non-current investments	644	
Net investment in bank deposits	三 20 三 47/1/12//	109
Dividend Income		
Interest and dividend received	80	53
NET CASH USED IN INVESTING ACTIVITIES (B)	10	(1,434)
C. CASH FLOW FROM FINANCING ACTIVITIES		Maria Maria
Repayment of current borrowings	E E ///-/	(0)
Repayment of non-current borrowings	(2)	(0)
Shares issued on exercise of employee stock options	46	389
Lease Liability	(632)	
Finance costs	(382)	(5)
NET CASH GENERATED BY FINANCING ACTIVITIES (C)	(971)	383
Net (Decrease)/Increase in cash and cash equivalents (A+B+C)	314	(151)
Cash and cash equivalents at the beginning of the year	216	367
Cash and cash equivalents at the year-end*	529	216

